To access ILL admin, click on the Staff Dashboard link, or use F9 on your keyboard



This is the Control Panel in ILL Admin



Your Preferred Lender list can be changed by you to only include those libraries you prefer to receive materials from. Many libraries will have in their preferred lender list the libraries in their region or courier hub.

| Holiday List (Input forma | at MM/DD/YYYY) 📙 Select to display to patrons |
|---------------------------|---|
| Start Date | End Date |
| | |
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You can include here dates that your library will be closed. Closures are not limited to holidays, but to anytime your library will be closed, such as for renovation.

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| | | | ~ | |
|--------------------------|-------|------------------------|-------|--|
| Manage Borrower Requests | | Manage Lender Requests | | |
| Action items | | Action items | | |
| Status | Count | Status | Count | |
| Awaiting Approval | 0 | Pending | 6 | |
| Not Received | 0 | Will Supply/In Process | 0 | |
| Not-Received/Overdue | 0 | Renew/Overdue | 1 | |
| Accepted Renewal | 0 | Pending Cancel | 0 | |
| Recalled | 0 | Renew Pending | 0 | |
| Unfilled | 0 | Returned | 6 | |
| Shipped | 0 | Lost | 0 | |
| Complete | 1 | | | |
| Conditional | 0 | | | |
| Received | 0 | | | |
| Rejected Renewal | 0 | | | |
| Overdue | 0 | | | |
| Expired | 0 | | | |
| Retry | 0 | | | |
| Cancelled | 0 | | | |
| Cancel Shipped Request | 0 | | | |

Items awaiting trading partner response

| Items awaiting trading partner response | | | |
|---|----|--|--|
| Accepted Renewal | 4 | | |
| Shipped | 4 | | |
| Complete | 6 | | |
| Received | 20 | | |
| Overdue | 7 | | |

Anything that is in blue, you can click on for more information. As you can see above, the table is split into two sides, the left for you as the borrowing library and the right for you as the lending library.

It is recommended that you go in at least once a day to check to see if there is anything pending on the Lender side.

| Manage Lender Requests | | | |
|------------------------|-------|--|--|
| Action items | | | |
| Status | Count | | |
| Pending | 7 | | |

By checking the items

under Pending, and determining if you will be able to supply them or not will help lessen the time that requested items spend in the system. (Note: you will see the Borrowing Library in the Borrower column.)

| Title | Pub Date | Req. No. | Borrower | Status |
|--|--------------|----------|----------|--|
| Get what's yours : the secrets to maxing out your social security | 2015. | 916310 | | Pending |
| <u>Ghost boy : the miraculous escape of a misdiagnosed boy trapped inside his</u> <u>own body</u> | [2013] | 918158 | | Pending Will Supply/In Process Shipped |
| Grantville Gazette VII | [2015] | 918258 | | Retry Conditional Will not Supply |
| Tenderfoot | 1989, c1924. | 917448 | | Pending 🗸 |
| Up to no good | c2009. | 918411 | | Pending 👻 |
| The winds of change : a Richard Jury mystery | 2004. | 918201 | | Pending - |
| You can keep the damn china! : and 824 other great tips in dealing with divorce | 2006. | 918423 | | Pending 👻 |

Your options are:

| Option | What it means |
|------------------------|---------------------------------------|
| Pending | No action taken |
| Will supply/In Process | You will send it to the borrowing |
| | library |
| Shipped | You have sent it |
| Retry | Send the request to the next lender, |
| | will come back to you at a later date |
| Conditional | You will send, but there are |
| | conditional issues with this item. |
| Will not Supply | You cannot provide this item to the |
| | borrowing library |

You will need to choose your option, and click the Submit button.

| Conditional Issues | | | |
|----------------------------|---------------------|--|--|
| Other | Cost exceeds limit | | |
| Charges | Prepayment required | | |
| Lacks copyright compliance | Library use only | | |
| No reproduction | Client signature | | |
| | required | | |
| Special collections | Proposed delivery | | |
| supervision required | service | | |

As a Borrower, you will need to mark your requests as their status changes.

To mark a request as received, cancelled, or lost, you will need to click on the item below: Manage Borrower Requests

| Action items | - |
|------------------------|-------|
| Status | Count |
| Awaiting Approval | 0 |
| Not Received | 5 |
| Not-Received/Overdue | 0 |
| Accepted Renewal | 0 |
| Recalled | 0 |
| Unfilled | 2 |
| Shipped | 12 |
| Complete | 2 |
| Conditional | 0 |
| Received | 23 |
| Rejected Renewal | 1 |
| Overdue | 0 |
| Expired | 0 |
| Retry | 0 |
| Cancelled | 2 |
| Cancel Shipped Request | 0 |

| Items awaiting trading partner response | |
|---|----|
| Pending | 3 |
| Will Supply/In Process | 3 |
| Returned | 49 |
| Lost | 5 |

Clicking on Pending as the Borrower will allow you to see which library your request is currently being review by.