

2020 TENNESSEE PUBLIC LIBRARY SURVEY

QUESTION		DEFINITION / INSTRUCTION
COVID-19 Only leave an item blank if the answer is unknown.		
1	Closed Outlets Due to COVID-19	Answer Y/N: "Were any of the library's outlets physically closed to the public for any period of time due to the Coronavirus (COVID-19) pandemic?" NOTE: An outlet is considered physically closed when the public cannot access any library buildings or bookmobiles, regardless of staff access. A building can be physically closed but still offer virtual, Wi-Fi, or "curbside" services outside the building.
2	Public Services During COVID-19	Answer Y/N: "Did library staff continue to provide services to the public during any portion of the period when the building was physically closed to the public due to the Coronavirus (COVID-19) pandemic?" NOTE: Services to the public can include activities such as <ul style="list-style-type: none"> • answering calls, emails, or texts with answers to information requests from the public; • hosting virtual programming or recorded content; • offering "curbside," delivery (mail or drop-off), or drive-thru circulation of physical materials; • managing IT services to ensure external Wi-Fi access; and • providing other types of online and electronic services, regardless of the location of library staff when they provided services (i.e., working from home or in the building that was closed to the public).
3	Electronic Materials Added Due to COVID-19	Answer Y/N: "Did the library add or increase access to electronic collection materials due to the Coronavirus (COVID-19) pandemic?" NOTE: Adding or increasing materials can include <ul style="list-style-type: none"> • increasing the concurrent or monthly borrowing limits for electronic materials, • increasing the number of electronic materials and holdings, or • otherwise augmenting the public's ability to use electronic materials. These materials can include those the library did not pay for itself, such as those provided through the state library administrative agency, library consortium, or vendor at no cost in response to the pandemic.
4	Electronic Library Cards Issued Before COVID-19	Answer Y/N: "Did the library allow users to complete registration for library cards online without having to come to the library before the Coronavirus (COVID-19) pandemic?" NOTE: Online library cards provide users access to electronic collection materials and databases without having to be physically present at a library outlet to register for the card. Refer to the definition of Number of Registered Users.
5	Electronic Library Cards Issued During COVID-19	Answer Y/N: "Did the library allow users to complete registration for library cards online without having to come to the library before the Coronavirus (COVID-19) pandemic?" NOTE: Online library cards provide users access to electronic collection materials and databases without having to be physically present at a library outlet to register for the card. Refer to the definition of Number of Registered Users.
6	Reference Service During COVID-19	Answer Y/N: "Did the library provide reference service via the Internet or telephone when the building was physically closed to the public during the Coronavirus (COVID-19) pandemic?" NOTE: Refer to the definition of Reference Transactions. Include references service provided via email, chat, and text.
7	Outside Service During COVID-19	Answer Yes or No to the following question: "Did the library provide 'outside' service for circulation of physical materials at one or more outlets during the Coronavirus (COVID-19) pandemic?" NOTE: Includes any contactless or minimal contact provision of circulation items. Similar terms could include curbside, vestibule, or porch pickups, delivery (mail or drop-off), drive-thru, etc.

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8	Live Virtual Programs During COVID-19	Answer Y/N: "Did the library provide live, virtual programs via the Internet during the Coronavirus (COVID-19) pandemic?" NOTE: Live, virtual programs (see definition of Total Number of Library programs) are conducted via a Web conferencing or Webinar platform such as Facebook, YouTube, or Zoom, during which a library staff member (or other party sponsored by the library) is presenting to or interacting with an audience in real-time.
9	Recordings of Program Content During COVID-19	Answer Y/N: "Did the library create and provide recordings of program content via the Internet during the Coronavirus (COVID-19) pandemic?" NOTE: Recordings of program content include video or audio recordings created by a library staff person (or other party sponsored by the library) and posted to a video or audio hosting platform for the audience to view or listen to on-demand. Do not include promotional or marketing content.
10	External WiFi Access Before COVID-19	Answer Y/N: "Did the library provide Wi-Fi Internet access to users outside the building at one or more outlets before the Coronavirus (COVID-19) pandemic?" NOTE: Includes "parking lot access," bookmobiles or other mobile facilities with Wi-Fi capabilities.
11	External WiFi Access Added During COVID-19	Answer Y/N: "Did the library intentionally provide Wi-Fi Internet access to users outside the building at one or more outlets during the Coronavirus (COVID-19) pandemic?" NOTE: Includes "parking lot access," bookmobiles or other mobile facilities with Wi-Fi capabilities.
12	External WiFi Access Increased During COVID-19	Answer Y/N: "Did the library increase access to Wi-Fi Internet access to users outside the building at one or more outlets during the Coronavirus (COVID-19) pandemic?" NOTE: Includes "parking lot access," bookmobiles or other mobile facilities with Wi-Fi capabilities. Increasing access could mean removing restrictions on sign-in authorizations, expanding router reach, leaving Wi-Fi service on 24 hours, installing or moving access points to promote or improve external access, etc.
13	Staff Re-Assigned During COVID-19	Answer Y/N: "Did library staff work for other government agencies or nonprofit organizations instead of, or in addition to, their normal duties during the Coronavirus (COVID-19) pandemic?" NOTE: Include reassignments to other government agencies (e.g., to process unemployment claims), as well as other activities such as the use of library staff to distribute school lunches and other materials. Volunteering during work hours would count but volunteering off hours would not.
Part I: GENERAL (1.1 - 1.38)		
Library Identification		
1.1	Director's Last Name	Last name of director of the administrative entity.
1.2	Director's First Name	First name of director of the administrative entity.
1.3	Library's Official (Legal) Name	The legal name of the administrative entity.
1.4	Street Address	The complete street address of the administrative entity. Do not report a post office box or general delivery.
1.5	City	The city in which the administrative entity is located.
1.6	Zip	The city in which the administrative entity is located.
1.7	Mailing Address	The mailing address of the administrative entity.
1.8	City	The mailing address of the administrative entity.
1.9	Zip	The mailing address of the administrative entity.
1.1	Phone	The telephone number for the administrative entity.
1.11	Director's FAX	The fax number for the administrative entity.
1.12	Director's E-Mail	The email address for director.
1.13	Library Webpage URL	The webpage for the administrative entity.
1.14	County	The county in which the administrative entity is located.
1.15	Region	The region in which the administrative entity is located.

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QUESTION		DEFINITION / INSTRUCTION
1.16	Official Service Area Population	Prepopulated by the state.
1.17	Respondent Name	The name of person responding to the survey.
1.18	Respondent Title	The title of person responding to the survey.
1.19	Respondent Phone	The telephone number for person responding to the survey.
1.20	Respondent Email	The email address for person responding to the survey.
Hours (Please also report information in Part XII)		
1.21	Accessible Service Hours after 5 pm M-F	Report the number of hours residents of your library's legal service area have access to public library service after 5pm M-F. Same entry as 12.19.
1.22	Accessible Service Hours on Saturdays	Report the number of hours residents of your library's legal service area have access to public library service on Saturdays. Same entry as 12.20.
1.23	Accessible Service Hours on Sundays	Report the number of hours residents of your library's legal service area have access to public library service on Sundays. Same entry as 12.21.
1.24	Total Accessible Service Hours per week	Report the number of hours residents of your library's legal service area have access to public library service during a typical week. Consider both the main library and branches using the following method: <i>If a library is open from 9:00 a.m. to 5:00 p.m. Monday through Friday, it should report 40 hours per week. If several branches are also open those same hours, the figure remains 40 hours. Should Branch A also be open one evening from 7:00 p.m. to 9:00 p.m., the total hours during which users can find service becomes 42. Include hours that the bookmobile is open to the public if appropriate. Same as entry 12.22.</i>
What type of legally established governance does your library have?		
1.25	Governed by a city or town library board	Select from drop down menu.
1.26	Governed by a county library board	Select from drop down menu.
1.27	Governed by both a county and a city/town board	Select from drop down menu.
1.28	Governed by a privately organized and appointed board	Select from drop down menu.
1.29	How often does governing board meet?	Select from drop down menu.
1.30	Library Director attends board meetings	Select from drop down menu.
Library Structure (Answer items 1.31 OR 1.32, 1.33, & 1.34)		
If your library is a single library reporting directly to a library board, enter "Yes" as Independent Library in 1.31.		
If your library is a main library with one or more branch libraries and the entire system reports to a single board, enter "Yes" as Library System in 1.32.		
1.31	Independent Library	A library that is not a metropolitan library and does not qualify or choose to be a part of the Tennessee regional library system.
1.32	Library System	If your library is a main library with one or more branch libraries and the entire system reports to a single board.
1.33	Number of Central Libraries	The single unit library or the unit where the principal collections are kept and handled; also called Main Library. A library system may or may not have a central library. Some systems may have an administrative center separate from the principal collection not open to the public. This type of building should not be reported as a central library.
1.34	Number of Branches	A branch library is an auxiliary unit of an administrative entity which as at least all of the following: 1) Separate quarters; 2) An organized collection of library materials; 3) Paid staff; and 4) Regularly scheduled hours for being open to the public.
1.35	Did the administrative entity's legal service area boundaries changes since last year?	Select from drop down menu.

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Registered borrowers	
A registered borrower is a library user who has applied for and received an identification number or card from the public library that has established conditions under which the user may borrow library materials and gain access to other library resources. Files should have been purged within the past three (3) years.	
1.36	Number of Adult Borrowers
1.37	Number of Child Borrowers
1.38	Total Registered Borrowers (1.36 + 1.37)
Part II: LIBRARY STAFF (2.1 - 2.31)	
Report as of June 30th of the fiscal year and include unfilled positions if a search was underway at that time. Report in FTEs – full-time equivalents. Report figures as of the last day of the fiscal year. To ensure comparable data, 40 hours per week has been set as the measure of full-time employees. To compute full-time equivalents of employees in any category, take the number of hours worked per week by all employees in that category and divide it by 40. For example, if you had three regularly scheduled part-time employees who worked a total of 60 hours per week, FTE = 60/40 = 1.5 FTE staff. Include all positions budgeted, whether filled or unfilled.	
Librarians with Master's Degree (ALA accredited MLS or MLIS)	
2.1	Number of MLS Librarians
2.2	MLS Librarian Weekly Hours (Combined)
2.3	MLS Librarian FTEs
Other Employees Holding the Title of Librarian	
2.4	Number of Other Librarians
2.5	Other Librarians Weekly Hours (Combined)
2.6	Other Librarians FTEs
Other Paid Library Staff (circulation clerks, library assistants, etc.)	
2.7	Number of Other Staff
2.8	Other Staff Weekly Staff Hours (Combined)
2.9	Other Staff FTEs
All staff paid from the library budget that perform plant operations, security, custodial or maintenance work	
2.10	Number of Operations Staff
2.11	Operations Weekly Staff Hours (Combined)
2.12	Operations Staff FTEs
Totals	
2.13	Total Librarians (2.1 + 2.4)
2.14	Total Weekly Librarian Hours (2.2 + 2.5)
2.15	Total Librarians FTE (2.3 + 2.6)
2.16	Total Number of Paid Staff (2.1 + 2.4 + 2.7 + 2.10)
2.17	Total Weekly Paid Staff Hours (2.2 + 2.5 + 2.8 + 2.11)
2.18	Total FTEs of Paid Staff (2.3 + 2.6 + 2.9 + 2.12)
2.19	Total Volunteers (not FTE)

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2.19a	Total Volunteer Hours (not FTE)	Enter the annual number of hours for all unpaid persons who have given time during the year for advisory board, storytellers, book sale, operations, fundraising, computer and any other work.
2.20	Do you have a paid Children's &/or Young Adult Services Librarian?	Select from drop down menu.
Salary Information		
Please report money BUDGETED (NOT paid) for the year. After one job title is added, the survey will automatically add additional entry lines. Use job titles provided. Only use the "Other" option if there is truly a unique job title, such as Volunteer Coordinator or Puppeteer. Do not use "Other" because your library uses the term Library Clerk instead of Library Page. Maximum amount of hours worked per week is 40. Anything over 40 hours will not be accepted.		
2.21	Gender	Select from drop down menu.
2.22	Job Title	Select from drop down menu.
2.23	Other, Please Specify	Only use the "Other" option if there is truly a unique job title, such as Volunteer Coordinator or Puppeteer. Do not use "Other" because your library uses the term Library Clerk instead of Library Page.
2.24	Annual Salary	The annual salary for employee.
2.25	Hours Worked Per Week	Report hours worked per week per position. Any value greater than 40 will not be accepted.
2.26	Library Hours Open Per Week	Report the number of hours residents of your library's legal service area have access to public library service during a typical week. Same entry as 12.23.
2.27	Education	Select from drop down menu.
2.28	Master of Library & Information Science	Select from drop down menu.
2.29	Library Experience in Years	Report number of years of library experience.
2.30	Certified Public Library Manager	Select from drop down menu.
2.31	Years in Current Position	Report years worked in current position.
Part III: LIBRARY COLLECTION (3.1 - 3.60)		
Report only items that have been purchased, leased or licensed by the library, a consortium, the state library, a donor or other person or entity. Included items must only be accessible with a valid library card or at a physical library location; inclusion in the catalog is not required. Do not include items freely available without monetary exchange. Do not include items that are permanently retained by the patron; count only items that have a set circulation period where it is available for their use. Count electronic materials at the administrative entity level; do not duplicate numbers at each branch.		
Print Materials - Locally Owned		
Books in print. Books are non-serial printed publications (including music and maps) that are bound in hard or soft covers, or in loose-leaf format. Include non-serial government documents. Report the number of physical units, including duplicates. For smaller libraries, if volume data are not available, count the number of titles. Books packaged together as a unit (e.g. a 2-volume set) and checked out as a unit are counted as one physical unit.		
3.1	As of July 1 st (start of the fiscal year)	Prepopulated by the state.
3.2	# Added during year	Report materials added during the year.
3.3	# Deleted during year	Report materials deleted during the year.
3.4	As of June 30 th (end of the fiscal year)	Total calculated automatically.
Print Materials - Regionally Owned		
3.5	As of July 1 st (start of the fiscal year)	Prepopulated by the state.
3.6	# Added during year	Report materials added during the year.
3.7	# Deleted during year	Report materials deleted during the year.
3.8	As of June 30 th (end of the fiscal year)	Total calculated automatically.

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Electronic Books (E-Books) - Locally Owned E-books are digital documents (including those digitized by the library), licensed or not, where searchable text is prevalent, and which can be seen in analogy to a printed book (monograph). E-books are loaned to users on portable devices (e-book readers) or by transmitting the contents to the user's personal computer for a limited time. Include e-books held locally and remote e-books for which permanent or temporary access rights have been acquired. Report the number of electronic units, including duplicates, at the administrative entity level; do not duplicate unit count for each branch. E-books packaged together as a unit (e.g., multiple titles on a single eBook reader) and checked out as a unit are counted as one unit.	
Please include your READS Advantage titles and other locally owned E-books. Report the number of units. Report only items that have been purchased, leased or licensed by the library, a consortium, the state library, a donor or other person or entity. Included items must only be accessible with a valid library card or at a physical library location; inclusion in the catalog is not required. Do not include items freely available without monetary exchange. Do not include items that are permanently retained by the patron; count only items that have a set circulation period where it is available for their use. Count electronic materials at the administrative entity level; do not duplicate numbers at each branch.	
NOTE: For purposes of this survey, units are defined as "units of acquisition or purchase". The "unit" is determined by considering whether the item is restricted to a finite number of simultaneous users or an unlimited number of simultaneous users.	
Finite simultaneous use: units of acquisition or purchase is based on the number of simultaneous usages acquired (equivalent to purchasing multiple copies of a single title). For example, if a library acquires a title with rights to a single user at a time, then that item is counted as 1 "unit"; if the library acquires rights to a single title for 10 simultaneous users, then that item is counted as 10 "units". For smaller libraries, if volume data are not available, the number of titles may be counted.	
Unlimited simultaneous use: units of acquisition or purchase is based on the number of titles acquired. For example, if a library acquires a collection of 100 books with unlimited simultaneous users, then that collection would be counted as 100 "units".	
3.9	Owned as of fiscal year end date (June 30th)
Electronic Books (E-Books) - Regionally Owned These READS E-book collection numbers are populated on the state level and locked.	
3.10	Owned as of fiscal year end date (June 30th)
Total calculated automatically.	
Audio Materials - Locally Owned These are materials circulated in a fixed, physical format on which sounds (only) are stored (recorded) and that can be reproduced (played back) mechanically, electronically, or both. Include records, audiocassettes, audio cartridges, audio discs (including audio-CD-ROM), audio-reels, talking books, and other sound recordings stored in a fixed, physical format. Do not include downloadable electronic audio files. Report the number of units, including duplicates. Items packaged together as a unit (e.g. two audio cassettes for one recorded book) and checked out as a unit are counted as one physical unit. Report the number of titles.	
3.11	As of July 1 st (start of the fiscal year)
Report only items the library has selected as part of the collection and made accessible through the library's Online Public Access Catalog (OPAC) or through a physical library catalog.	
3.12	# Added during year
Report materials added during the year.	
3.13	# Deleted during year
Report materials deleted during the year.	
3.14	As of June 30 th (end of the fiscal year)
Total calculated automatically.	
Audio Materials - Regionally Owned	
3.15	As of July 1 st (start of the fiscal year)
Prepopulated by the state.	
3.16	# Added during year
Report materials added during the year.	
3.17	# Deleted during year
Report materials deleted during the year.	
3.18	As of June 30 th (end of the fiscal year)
Total calculated automatically.	

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QUESTION	DEFINITION / INSTRUCTION	
Audio Materials (Downloadable Titles) - Locally Owned		
These are downloadable electronic files on which sounds (only) are stored (recorded) and that can be reproduced (played back) electronically. Audio – Downloadable Units may be loaned to users on portable devices or by transmitting the contents to the user's personal computer for a limited time. Include Audio – Downloadable Units held locally and remote Audio – Downloadable Units for which permanent or temporary access rights have been acquired.		
Please include your READS Advantage titles and other locally owned downloadable audio books. Report the number of units. Report only items that have been purchased, leased or licensed by the library, a consortium, the state library, a donor or other person or entity. Included items must only be accessible with a valid library card or at a physical library location; inclusion in the catalog is not required. Do not include items freely available without monetary exchange. Do not include items that are permanently retained by the patron; count only items that have a set circulation period where it is available for their use. Count electronic materials at the administrative entity level; do not duplicate numbers at each branch.		
3.19	As of July 1 st (start of the fiscal year)	Prepopulated by the state.
3.20	# Added during year	Report materials added during the year.
3.21	# Deleted during year	Report materials deleted during the year.
3.22	As of June 30 th (end of the fiscal year)	Total calculated automatically.
Audio Materials (Downloadable Titles) - Regionally Owned		
These READS audio collection numbers are populated on the state level and locked.		
3.23	As of July 1 st (start of the fiscal year)	Prepopulated by the state.
3.24	# Added during year	Prepopulated by the state.
3.25	# Deleted during year	Prepopulated by the state.
3.26	As of June 30 th (end of the fiscal year)	Total calculated automatically.
Video Materials - Locally Owned		
These are materials circulated in a fixed, physical format on which moving pictures are recorded, with or without sound. Electronic playback reproduces pictures, with or without sound, using a television receiver or computer monitor. Video formats may include tape, DVD and CD-ROM. Do not include downloadable electronic video files.		
3.27	As of July 1 st (start of the fiscal year)	Report the number of units, including duplicates. Items packaged together as a unit (e.g. two audio cassettes for one recorded book) and checked out as a unit are counted as one physical unit.
3.28	# Added during year	Report materials added during the year.
3.29	# Deleted during year	Report materials deleted during the year.
3.30	As of June 30 th (end of the fiscal year)	Total calculated automatically.
Video Materials - Regionally Owned		
3.31	As of July 1 st (start of the fiscal year)	Prepopulated by the state.
3.32	# Added during year	Report materials added during the year.
3.33	# Deleted during year	Report materials deleted during the year.
3.34	As of June 30 th (end of the fiscal year)	Total calculated automatically.

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Video Materials (Downloadable Titles) - Locally Owned These are downloadable electronic files on which moving pictures are recorded, with or without sound. Electronic playback reproduces pictures, with or without sound, using a television receiver, computer monitor or video-enabled mobile device. Video – Downloadable Units may be loaned to users on portable devices or by transmitting the contents to the user's personal computer for a limited time. Include Video – Downloadable Units held locally and remote Video – Downloadable Units for which permanent or temporary access rights have been acquired.		
Please include your READS Advantage titles and other locally owned downloadable video materials. Report the number of units. Report only items that have been purchased, leased or licensed by the library, a consortium, the state library, a donor or other person or entity. Included items must only be accessible with a valid library card or at a physical library location; inclusion in the catalog is not required. Do not include items freely available without monetary exchange. Do not include items that are permanently retained by the patron; count only items that have a set circulation period where it is available for their use. Count electronic materials at the administrative entity level; do not duplicate numbers at each branch.		
NOTE: For purposes of this survey, units are defined as "units of acquisition or purchase". The "unit" is determined by considering whether the item is restricted to a finite number of simultaneous users or an unlimited number of simultaneous users.		
Finite simultaneous use: units of acquisition or purchase is based on the number of simultaneous usages acquired (equivalent to purchasing multiple copies of a single title). For example, if a library acquires a title with rights to a single user at a time, then that item is counted as 1 "unit"; if the library acquires rights to a single title for 10 simultaneous users, then that item is counted as 10 "units." For smaller libraries, if volume data are not available, the number of titles may be counted.		
Unlimited simultaneous use: units of acquisition or purchase is based on the number of titles acquired. For example, if a library acquires a collection of 100 books with unlimited simultaneous users, then that collection would be counted as 100 "units."		
3.35	As of July 1 st (start of the fiscal year)	Prepopulated by the state.
3.36	# Added during year	Report materials added during the year.
3.37	# Deleted during year	Report materials deleted during the year.
3.38	As of June 30 th (end of the fiscal year)	Total calculated automatically.
Video Materials (Downloadable Titles) - Regionally Owned These READS downloadable video material numbers are populated on the state level and locked.		
3.39	As of July 1 st (start of the fiscal year)	Prepopulated by the state.
3.40	# Added during year	Prepopulated by the state.
3.41	# Deleted during year	Prepopulated by the state.
3.42	As of June 30 th (end of the fiscal year)	Total calculated automatically.
Other Materials - Locally Owned		
3.43	As of July 1 st (start of the fiscal year)	Include all materials NOT already reported (hot spots, etc.). Please provide a description in the notes field.
3.44	# Added during year	Report materials added during the year.
3.45	# Deleted during year	Report materials deleted during the year.
3.46	As of June 30 th (end of the fiscal year)	Total calculated automatically.
Total Materials - Locally Owned		
3.47	Beginning inventory (3.1+3.11+3.19+3.27+3.35+3.43+3.56)	Total calculated automatically.
3.48	# Added during year (3.2+3.12+3.20+3.28+3.36+3.44)	Total calculated automatically.
3.49	# Deleted during year (3.3+3.13+3.21+3.29+3.37+3.45)	Total calculated automatically.
3.50	Owned as of fiscal year end date (3.4+3.9+3.14+3.18+3.26+3.34+3.42+3.46+3.56)	Total calculated automatically.
Total Materials - Regionally Owned		
3.51	Beginning inventory (3.5+3.15+3.23+3.31+3.39+3.57)	Total calculated automatically.
3.52	# Added during year (3.6+3.16+3.24+3.32+3.40)	Total calculated automatically.

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3.53	# Deleted during year (3.7+3.17+3.25+3.33+3.41)	Total calculated automatically.
3.54	Owned as of fiscal year end date (3.8+3.10+3.18+3.26+3.34+3.42+3.58)	Total calculated automatically.
3.55	READS (Regional E-Book & Audiobook Download System)	Prepopulated by the state.
Electronic Collections (Databases) An electronic collection is a collection of electronically stored data or unit records (facts, bibliographic data, abstracts, texts, photographs, music, video, etc.) with a common user interface and software for the retrieval and use of the data. An electronic collection may be organized, curated and electronically shared by the library, or rights may be provided by a third party vendor. An electronic collection may be funded by the library, or provided through cooperative agreement with other libraries, or through the State Library. Do not include electronic collections that are provided by third parties and freely linked to on the web. Electronic Collections do NOT have a circulation period, and may be retained by the patron. Remote access to the collection may or may not require authentication. Unit records may or may not be included in the library's catalog; the library may or may not select individual titles. Include electronic collections that are available online or are locally hosted in the library. <i>Note:</i> The data or records are usually collected with a particular intent and relate to a defined topic.		
3.56	Local and Other Cooperative Databases	Report the number of electronic collections acquired through curation, payment or formal agreement, by source of access of local/other cooperative agreements, state government, state library.
3.57	State (Tennessee Electronic Library)	Prepopulated by the state.
3.58	Total Licensed Databases	Total calculated automatically.
Total Collection		
3.59	Total Collection (3.50 + 3.54)	Total calculated automatically.
3.60	Total Collection without READS (3.50 + 3.54 -3.55)	Total calculated automatically. Same as 12.33.
Part IV: LIBRARY SERVICE (4.1 - 4.56)		
4.1a	Library Visits Reporting Method	Regarding the number of Library Visits entered, is this an annual count or an annual estimate based on a typical week or weeks? Select one of the following: CT—Annual Count ES—Annual Estimate Based on Typical Week(s)
4.1	Library Visits	Report the total number of persons entering the library building for whatever purpose during the year. Total number of persons entering the library for whatever purpose during the year. If an actual count of visits is not available, determine an estimate by counting visits during a typical week and multiply that number by 52. For Systems: Include attendance at main library, branches and bookmobiles. Enter individual branch attendance in PART XII. Same as 12.29.
4.2a	Reference Transactions Reporting Method	Regarding the number of Reference Transactions entered, is this an annual count or an annual estimate based on a typical week or weeks? Select one of the following: CT—Annual Count ES—Annual Estimate Based on Typical Week(s)

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QUESTION		DEFINITION / INSTRUCTION
4.2	Reference Transactions	Report the number of reference transactions which are information consultations in which library staff recommend, interpret, evaluate, and/or use information resources to help others to meet particular information needs. A reference transaction includes information and referral service as well as unscheduled individual instruction and assistance in using information sources (including web sites and computer-assisted instruction). Count Readers Advisory questions as reference transactions. Information sources include (a) printed and non-printed material; (b) machine-readable databases (including computer-assisted instruction); (c) the library's own catalogs and other holdings records; (d) other libraries and institutions through communication or referral; and (e) persons both inside and outside the library. When a staff member uses information gained from previous use of information sources to answer a question, the transaction is reported as a reference transaction even if the source is not consulted again. If a contact includes both reference and directional services, it should be reported as one reference transaction. Duration should not be an element in determining whether a transaction is a reference transaction. If an annual count of reference transactions is unavailable, count reference transactions during a typical week or weeks, and multiply the count to represent an annual estimate. [If the sample is done four times a year, multiply totals by 13, if done twice a year multiply by 26, if done only annually, multiply by 52.] A "typical week" is a time that is neither unusually busy nor unusually slow. Avoid holiday times, vacation periods for key staff, or days when unusual events are taking place in the community or in the library. Choose a week in which the library is open its regular hours. NOTE: It is essential that you do not include directional transactions in the report of reference transactions. Directional transactions include giving instruction for locating staff, library users, or physical features within the library. Examples of directional transactions include, "Where is the reference librarian? Where is Susan Smith? Where is the rest room? Where are the 600s? Can you help me make a photocopy?"
Annual circulation transaction		go to tsla.libguides.com/PLS for circulation usage
The lending of library materials to registered library borrowers for a specified period of time and under clearly identified rules and regulations. This activity includes charging, either manually or electronically, and also renewals, each of which is reported as a circulation transaction. Do not count in-house use of library materials. For juvenile circulation count the total annual circulation of all children's materials in all formats to all users. (If records by age are not kept, use estimates based on percentages of typical week. Indicate if records or estimates are used). Suggestion: use monthly figures previously sent to region, so these numbers agree. For Systems: include circulation at main library, branches and bookmobiles.		
4.3	Adult Circulation	Report the total annual circulation of all adult materials in all formats (electronic and physical) to all users, including renewals and hot spots.
4.4	Children's Circulation	Report the total annual circulation of all children's/juvenile materials in all formats (electronic and physical) to all users, including renewals.
4.5	Total Circulation (4.3 + 4.4)	Total calculated automatically.
4.6	Electronic Materials Circulation	Report circulation only for items that require a user authentication, and have a limited period of use. Do not include databases or other items not specified under those definitions. Electronic Materials are materials that are distributed digitally and can be accessed via a computer, the Internet, or a portable device such as an e-book reader. Types of electronic materials include e-books and downloadable electronic video and audio files. Electronic Materials packaged together as a unit and checked out as a unit are counted as one unit.
4.7	Physical Item Circulation	Report the total annual circulation of all physical library materials of all types, including renewals. Count all physical materials in all formats that are charged out for use outside the library. Interlibrary loan transactions included are only items borrowed for users. Do not include items checked out to another library.
Content Use		
4.8	Electronic Content Use (4.6 + 8.10)	Total calculated automatically.
4.9	Total Collection Use (4.6 + 4.7 + 8.10)	Total calculated automatically.

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QUESTION	DEFINITION / INSTRUCTION	
In-Person Programs Offered		
A program is any planned event which introduces the group attending to any of the broad range of library services or activities or which directly provides information to participants. Programs may cover use of the library, library services, or library tours. Programs may also provide cultural, recreational, or educational programs or presentations. Programs or presentations both on and off the library premises are included, as long as the library sponsors them. Does not include meetings sponsored by other groups using library meeting rooms. If programs are offered as a series, count each program in the series. For example, a film series offered once a week for eight weeks should be counted as eight programs. For Systems: include total at main library, branches and bookmobiles.		
Inside the Library: Programs which are held within a library building or on library grounds. Outside the Library: Programs which are held outside a library building or grounds.		
4.10	Adult Programs	The number of programs for which the primary intended audience is persons age 19 and older.
4.11	Young Adult/Teen Programs	The number of programs for which the primary intended audience is young adults 12-18 years.
4.12	Children's Programs	The number of programs for which the primary intended audience is persons age 11 and under.
	Total Programs Inside Library	Total calculated automatically.
	Total Programs Outside Library	Total calculated automatically.
In-Person Program Attendance		
This is a total count of the audience at all programs/presentations - headcount at programs counted above. For Systems: include total at main library, branches and bookmobiles.		
Inside the Library: Programs which are held within a library building or on library grounds. Outside the Library: Programs which are held outside a library building or grounds.		
4.19	Adult Program Attendance	The count of the audience at all programs for which the primary audience is persons age 19 and older.
4.20	Young Adult/Teen Program Attendance	The count of the audience at all programs for which the primary audience is for young adults 12-18 years and includes 18 year olds. Include adults who attend programs intended primarily for young adults.
4.21	Children's Program Attendance	The count of the audience at all programs for which the primary audience is for children 11 years and under. Include adults who attend programs intended primarily for children.
	Total Program Attendance Inside Library	Total calculated automatically.
	Total Program Attendance Outside Library	Total calculated automatically.
Virtual Programs		
Live, virtual programs (see definition of a library program) are conducted via a Web conferencing or Webinar platform such as Facebook, YouTube, or Zoom, during which a library staff member (or other party sponsored by the library) is presenting to or interacting with an audience in real-time.		
4.28	Does the library offer virtual programming?	Select from drop down menu.
4.29	What format of virtual programming does the library offer?	Select from drop down menu.
4.30	What type of virtual programming does the library offer?	Select from drop down menu.
Live Virtual Programs (NEW, RESPONSE OPTIONAL)		
4.31	Adult Live Virtual Programs	Count the programs that were live streamed for persons age 19 and older.
4.32	Young Adult/Teen Live Virtual Programs	Count the programs that were live streamed for young adults 12-18 years and includes 18 year olds.
4.33	Children's Live Virtual Programs	Count the programs that were live streamed for children 11 years and under.
Views of Live Virtual Programs (NEW, RESPONSE OPTIONAL)		
4.34	Adult Views of Live Virtual Programs	Include unique or peak views of live streamed virtual programs. Do not include on-demand views of previously live programs.
4.35	Young Adult/Teen Views of Live Virtual Programs	Include unique or peak views of live streamed virtual programs. Do not include on-demand views of previously live programs.
4.36	Children's Views of Live Virtual Programs	Include unique or peak views of live streamed virtual programs. Do not include on-demand views of previously live programs.

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	QUESTION	DEFINITION / INSTRUCTION
On-Demand Views (NEW, RESPONSE OPTIONAL)		
4.37	Adult On-Demand Views	Include on-demand views of originally live-streamed programs for as long as the recording was available during the fiscal year. Do not include views during the live stream . NOTE: If using Facebook, report 1 minute views. *These views do not count towards total attendance.
4.38	Young Adult/Teen On-Demand Views	Include on-demand views of originally live-streamed programs for as long as the recording was available during the fiscal year. Do not include views during the live stream . NOTE: If using Facebook, report 1 minute views. *These views do not count towards total attendance.
4.39	Children's On-Demand Views	Include on-demand views of originally live-streamed programs for as long as the recording was available during the fiscal year. Do not include views during the live stream . NOTE: If using Facebook, report 1 minute views. *These views do not count towards total attendance.
Recorded Programs (NEW, RESPONSE OPTIONAL)		
4.40	Recorded Programs	Report recorded programs. Do not include programs that were originally streamed live and then made available as
4.41	Views of Recorded Programs	Report all views of recorded programs during the fiscal year. NOTE: If using Facebook report 1 minute views. *Recorded
Library Program Totals		
4.42	Total Programs	Total calculated automatically.
4.43	Total Library Programs in Library	Total calculated automatically.
4.44	Total Library Programs Outside Library	Total calculated automatically.
4.45	Total Program Attendance	Total calculated automatically.
4.46	Total Program Attendance in Library	Total calculated automatically.
4.47	Total Program Attendance Outside Library	Total calculated automatically.
Summer Reading Programs		
Please only include your counts for May-August 2020.		
4.48	Number of Summer Reading Program Events Held	Report the count of all programs for which the theme was Summer Reading.
4.49	Children's Program Attendance	Report the count of children 0-11 years in attendance.
4.50	Young Adult/Teen Program Attendance	Report the count of young adult/teen ages 12-18 years in attendance.
4.51	Adult Program Attendance	Report the count of adults in attendance.
4.52	Total Program Attendance	Total calculated automatically. This is the count of the audience for all library programs for Summer Reading Program events.
Summer Reading Program Budget		
4.53	Summer Reading Program Budget	Report budgeted funds for the Summer Reading Program events.
4.54	Income from Donations	Report donated funds for the Summer Reading Program events including in-kind donations.
4.55a	Income Received from Grants	Report donated funds for the Summer Reading Program events from grants.
4.55b	Name Grants	Report name of any grants received for the Summer Reading events.
Summer Reading Program Marketing Tools		
4.56	Did you use the marketing tools provided by Cooperative Summer Learning Program?	Select from drop down menu. This includes posters, logos, banners, and the Public Service Announcement.
Part V: RESOURCE SHARING (5.1 - 5.4)		
Interlibrary Loans		
5.1	Interlibrary loans as borrower	Report the number of actual items received from other libraries and from Tennessee Resource Center.
5.2	Interlibrary loans as lender	Report the number of actual items provided to other libraries.
Reciprocal Borrowing Agreements		
5.3	Does your library have reciprocal borrowing agreements with other libraries?	Select from drop down menu.

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QUESTION	DEFINITION / INSTRUCTION	
Part VI: FACILITY (6.1 - 6.2)		
6.1	Total number of square feet in library facility	Provide the area, in square feet, of the public library outlet (central/main library or branch). This is the area on all floors enclosed by the outer walls of the library outlet. Include all areas occupied by the library outlet, including those areas off-limits to the public. Systems: Report total of square feet of main library and branches. Enter individual branch square ft. in PART XII. Same entry as 12.26.
6.2	Total number of bookmobiles	The number of bookmobiles in the bookmobile outlet record. A bookmobile must meet all of the following: 1. A truck or van that carries an organized collection of library materials; 2. Paid staff; 3. Regularly scheduled hours (bookmobile stops) for being open to the public. Count the number of vehicles in use, not the number of stops the vehicle makes. Same entry as 12.25.
Part VII: FRIENDS GROUP INFORMATION (7.1 - 7.12)		
7.1	Do you have a Friend's organization? If yes, provide the following information:	Select from drop down menu.
7.3	Date officers change	
7.2	Number of members	
7.4	President's First Name	
7.5	President's Last Name	
7.6	President's Street Address	
7.7	City	
7.8	Zip	
7.9	Telephone Number	
7.10	Is your Friends designated as a 501-c-3 for receiving deductible donations?	Select from drop down menu. The 501(c)(3) status means that your organization is non-profit and tax exempt and can accept tax-deductible contributions.
7.11	Does your library have an organized foundation for fund-raising, separate from your Library Board?	Select from drop down menu.
7.12	Is your Foundation designated as a 501-c-3 for receiving deductible donations?	Select from drop down menu.
Part VIII: ELECTRONIC TECHNOLOGY (8.1 - 8.10)		
8.1	Do you have an automated circulation system?	Select from drop down menu.
8.2	If yes, which system?	
8.3	What type of internet connection does your library have?	If the library or library system uses more than one type of internet connection, select each type of connection that applies (Dial-up, DSL, Cable, Fiber, Satellite, T-1, T-2, or T-3, Other, No Internet Access.
8.4	Number of Computers with Internet access which are used by Staff Only	Report number of computers with Internet access used by Staff ONLY.
8.5	Number of Computers with Internet access used by General Public	Report number of computers with Internet access used by the General Public.
8.6	Number of uses of electronic resources of Public Computers with Internet access	Report the total number of uses (sessions) for Internet computers in the library during the last year. If the computer is used for multiple purposes (Internet access, word-processing, OPAC, etc.) and Internet uses (sessions) cannot be isolated, report all usage. A typical week or other reliable estimate may be used to determine the annual number. Sign-up forms or Web-log tracking software also may provide a reliable count of uses (sessions). Note: The number of uses (sessions) may be counted manually, using registration logs. Count each use (session) for public internet computers, regardless of the amount of time spent on the computer. A use (session) on the library's public internet computer(s) three times a year would count as three uses (sessions). Software such as "Historian" can also be used to track the number of uses (sessions) at each public internet computer. If the data element is collected as a weekly figure, multiply that figure by 52 to annualized it. Reminder: This count includes only the library's internet computers. Do not include Wi-Fi access using non-library computers.
8.7	Is your library part of a consortium?	Select from drop down menu.

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QUESTION		DEFINITION / INSTRUCTION
8.8	Wireless Sessions per Year	Report the number of wireless sessions provided by the library wireless service annually. If an annual count of wireless sessions is unavailable, count wireless sessions during a typical week and multiply the count by 52. A "typical week" is a time that is neither unusually busy nor unusually slow. Avoid holidays, vacation periods for key staff, or days when unusual events are taking place in the community or in the library. Choose a week in which the library is open its regular hours.
8.9	Successful Retrieval of Electronic Information go to tsla.libguides.com/PLS for usage links	Report the use of paid, commercial databases. The number of full-content units or descriptive records examined, downloaded, or otherwise supplied to user, from online library resources that require user authentication but do not have a circulation period. Examining documents is defined as having the full text of a digital document or electronic resource downloaded or fully displayed. Some electronic services do not require downloading as simply viewing documents is normally sufficient for user needs. Include use both inside and outside the library. Do not include use of the OPAC or website. [based on NISO Standard Z39.7 (2013) #7.7, p. 43]
8.10	Website Visits	Visits represent the annual number of sessions initiated by all users from inside or outside the library to the library website. The library website consists of all webpages under the library's domain. A website "visit" or "session" occurs when a user connects to the library's website for any length of time or purpose, regardless of the number of pages or elements viewed. Usage of library social media accounts (e.g., Facebook, Twitter, etc.) should not be reported here. (Enter -1 if you have a website but can't report. Check Not Available if you don't have a website)
Part IX: LIBRARY REVENUE BY SOURCE (9.1 - 9.19)		
Financial Report to be completed by the Board Treasurer or Bookkeeper.		
Local Government Revenue		
This includes all local government funds designated by the community and available for expenditure. Include Social Security and Medicare contributions in salary/benefits appropriations, even if not treated as a separate line item. Do not include appropriations for capital items or other one-time expenditures. Do not include the value of any contributed or in-kind services or the value of gifts, donations, fines and fees in appropriations.		
9.1	Amount appropriated by County	Report all tax and non-taxed receipts allocated by the county available for expenditure by the public library. Include Social Security and Medicare contributions paid by the local government on behalf of library staff as salary/benefits appropriations, even if not listed as a library appropriation. Do not include appropriations for one-time expenses of capital items.
9.2	Name of City	Funding provided by cities to the public library. If more than one city appropriates money to support the library, please report the appropriation of each.
9.3	Amount appropriated	
9.4	Total All Cities	Total calculated automatically.
Income		
9.5	Total Local Revenue (Operating Appropriations) (all public funds) (9.1 + 9.4)	Total calculated automatically.
9.6	Total State Revenue	These are all funds distributed directly (not via the regional library) to public libraries by state government for expenditure by the public libraries, except for federal money distributed by the state. This includes funds from sources such as penal fines, license fees, and mineral rights.
9.7	Total Federal Revenue Funds (LSTA)	Report any LSTA funds received from the State Library and Archives (not via the Regional Library). This includes technology grants, and all other LSTA allocations.
Other Income		
Report all other operating (not capital) income not reported in items above. Include monetary gifts and donations, interest, fines, and fees. Do not include the value of any contributed services or the value of any non-monetary gifts and donations.		
9.8	Fines and Fees	

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QUESTION	DEFINITION / INSTRUCTION
9.9	Interest Earned
9.10	Private Donations, gifts, memorials
9.11	Grants not listed in 9.7 above
9.12	Grant name or description
9.13	Other
9.14	Explain Other
9.15	Other
9.16	Explain other
9.17	Total Other Income (9.8 + 9.9 + 9.10 + 9.11 + 9.13 + 9.15)
9.18	Total Other Income (not appropriations) (9.7 + 9.17)
9.19	Total Revenue (9.5 + 9.6 + 9.18)
Part X: OPERATING EXPENDITURES (10.1a - 10.9c)	
Operating expenditures are the current and recurrent costs necessary to support the provision of library services. Significant costs, especially benefits (including Social Security and Medicare) and salaries, that are paid by other taxing agencies (government agencies with the authority to levy taxes) "on behalf of" the library should be included if the information is available to the library. Only such funds that are supported by expenditure documents (such as invoices, contracts, payroll records, etc.) at the point of disbursement should be included. Estimated costs are not included.	
Salaries and Wages	
Enter salaries and wages paid to any and all employees before deductions excluding any employee benefits. Include wages paid for plant, security or maintenance staff.	
10.1a	From Operating Appropriations
10.1b	From Other Income
10.1c	Total Salaries and wages (10.1a + 10.1b)
Employee Benefits	
Include the benefits outside of salary and wages paid and accruing to any and all employees (including plant operations, security, and maintenance staff) regardless of whether the benefits or equivalent cash options are available to all employees. Include amounts spent by the reporting unit for direct, paid employee benefits including Social Security retirement, Medicare, disability insurance, life insurance, unemployment compensation, workers' compensation, tuition, and housing benefits. *No one should have zero (0) benefits, since employers pay for Social Security and Medicare.	
10.2a	From Operating Appropriations
10.2b	From Other Income
10.2c	Total Employee Benefits (10.2a + 10.2b)
Total Library Staff Expenditures	
10.3a	Total From Operating Appropriations (10.1a + 10.2a)
10.3b	Total From Other Income (10.1b + 10.2b)
10.3c	Total Library Staff Expenditures (10.1c + 10.2c)
Expenditures on Materials	
Include all expenditures for materials purchased or leased for use by the public.	
Print Materials	
Report all operating expenditures for the following print materials purchased or leased for use by the public: Books, serial back files, current serial subscriptions, government documents, and any other print acquisitions.	
10.4a	From Operating Appropriations
10.4b	From Other Income
10.4c	Total Print Materials (10.4a + 10.4b)

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QUESTION	DEFINITION / INSTRUCTION
Electronic Materials	
Report all operating expenditures for electronic (digital) materials purchased or leased for use by the public. Types include e-books, audio and video downloadable, e-serials (including journals), government documents, databases (including locally mounted, full-text or not), electronic files, reference tools, scores, maps, or pictures in electronic or digital format, including materials digitized by the library. Electronic materials can be distributed on magnetic tape, diskettes, computer software, CD-ROM, or other portable digital carrier, and can be accessed via a computer, via access to the Internet, or by using an e-book reader. Include expenditures for materials held locally and for remote electronic materials for which permanent or temporary access rights have been acquired. Include expenditures for database licenses.	
10.5a	From Operating Appropriations
10.5b	From Other Income
10.5c	Total Electronic Materials (10.5a + 10.5b)
Total calculated automatically.	
Other Materials	
Report all operating expenditures for audio and video physical units, filmstrips, microform, DVD, and materials in new forms purchased or leased for use by the public.	
10.6a	From Operating Appropriations
10.6b	From Other Income
10.6c	Total Other Materials (10.6a + 10.6b)
Total calculated automatically.	
Total Materials	
10.7a	From Operating Appropriations (10.4a + 10.5a + 10.6a)
10.7b	From Other Income (10.4b + 10.5b + 10.6b)
10.7c	Total Operating Expenditures (10.4c + 10.5c + 10.6c)
Total calculated automatically.	
All Other Operating Expenditures	
10.8a	From Operating Appropriations
10.8b	From Other Income
10.8c	Total All Other Operating Expenditures (10.8a + 10.8b)
Total calculated automatically.	
Total Operating Expenditures	
10.9a	From Operating Appropriations (10.3a + 10.7a + 10.8a)
10.9b	From Other Income (10.3b + 10.7b + 10.8b)
10.9c	Total Operating Expenditures (10.3c + 10.7c + 10.8c)
Total calculated automatically.	
Part XI: REVENUE AND EXPENDITURES (11.1 - 11.8)	
The amounts reported for Total Capital Revenue and Total Capital Expenditures are not expected to be equal.	
Capital Revenue	
11.1	Total Local Government (city/county appropriation) Capital Revenue
Report all local government (city or county) funds designated by the community, district or region and available to the public library for the purpose of major capital expenditures, except for state and/or federal money distributed by the local government.	
11.2	Total State Government Capital Revenue
Report all funds distributed to the public libraries by state government for expenditure by the public libraries for the purpose of major capital expenditures, except for federal money distributed by the state.	
11.3	Total Federal Government Capital Revenue
Report federal governmental funds, including federal funds distributed by the state or locality, and grants and aid, received by the library for the purpose of major capital expenditures.	
11.4	Total Other Capital Revenue
Report private (non-governmental funds), including grants received by the library for the purpose of major capital expenditures.	
11.5	Total Capital Revenue
Total calculated automatically. The sum of local government capital income, state government capital income, federal government capital income and other capital income.	

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QUESTION	DEFINITION / INSTRUCTION
Capital Expenditures	
Report major capital expenditures (the acquisition of or additions to fixed assets). Examples include expenditures for (a) site acquisitions; (b) new buildings; (c) additions to or renovation of library buildings; (d) furnishings, equipment, and initial book stock for new buildings, building additions or building renovations; (e) library automation systems; (f) new vehicles; and (g) other one-time major projects. Include federal, state, local or other revenue used for major capital expenditures. Only funds that are supported by expenditure documents (e.g., invoices, contracts, payroll records, etc.) at the point of disbursement should be included. Estimated costs are not included. Exclude expenditures for replacement and repair of existing furnishings and equipment, regular purchases of library materials, and investments for capital appreciation. Exclude contributions to endowments, or revenue passed through to another agency (e.g., fines). Funds transferred from one public library to another public library should be reported by only one of the public libraries.	
11.6	From Operating Appropriations
11.7	From Other Income
11.8	Total Capital Expenditures (11.6 + 11.7)
	Total calculated automatically.
Part XII: SYSTEM DATA (12.1 - 12.33)	
Fill out this section in its entirety each separate facility (main, branch, or bookmobile), it may duplicate information previously recorded.	
12.1	Library ID
12.2	Central or Main/Branch/Bookmobile Library Facility Name
12.3	Address
12.4	City
12.5	Zip
12.6	Zip4
12.7	County
12.8	Phone
12.9	Director's First Name
12.10	Director's Last Name
12.11	Mailing Address
12.12	Mail City
12.13	Mail Zip
12.14	Mail Zip + 4
12.15	Director's Fax
12.16	Director's Email
12.17	Webpage URL
12.18	Region
12.19	Accessible Service Hours after 5 pm M-F
12.20	Accessible Service Hours on Saturdays
12.21	Accessible Service Hours on Sundays
12.22	Total Accessible Service Hours per Week
12.23	Number of Weeks Library is Open

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QUESTION		DEFINITION / INSTRUCTION
12.24	Number of Weeks an Outlet Closed Due to COVID-19	An outlet is considered physically closed when the public cannot access any library buildings or bookmobiles, regardless of staff access. A building can be physically closed but still offer virtual, Wi-Fi, or “curbside” services outside the building.
12.25	Number of Weeks and Outlet Had Limited Occupancy Due to COVID-19	<p>This is the number of weeks during the year that an outlet implemented limited public occupancy practices for in person services at the library building in response to the Coronavirus (COVID-19) pandemic.</p> <p>NOTE: Round to the nearest whole number. If building did not have a limited occupancy or similar practice due to the pandemic, enter zero. Weeks can be counted in both 12.23 and 12.25 (that is, a library was open to the public and implementing limited occupancy practices in the same week). Data element 12.25 should not be greater than data element 12.23.</p> <p>Limited public occupancy practices can include reduced hours open, limits on the number of public members inside the physical building, appointment only on-site library use, visitor time limits, closed stacks or meeting rooms, etc.</p>
12.26	Outlet Type Code	Select from drop down menu.
12.27	Number of Bookmobiles in the Bookmobile Outlet Record	Same entry as 6.2
12.28	Size Sq. Ft.	Same entry as 6.1
12.29	Total Staff FTE	Same entry as 2.18
12.30	ANNUAL Total Public Service Hours	
12.31	ANNUAL Library Visits	Same entry as 4.1
12.32	ANNUAL Circulation	Same entry as 4.5
12.33	Total Collection	Same entry as 3.60